

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Edward P. Bagdonas, et al.
Serial No.: 09/784,520
Filed: February 15, 2001
Title: METHOD AND APPARATUS CREATION AND PERFORMANCE OF
SERVICE ENGAGEMENT MODELING
Atty. Docket No.: 64953 (APTO)

Assistant Commissioner for Patents
Washington, D.C. 20231

**REVOCATION OF PRIOR POWERS AND
APPOINTMENT OF NEW POWER OF ATTORNEY**

Dear Sir:

As assignee of the entire interest of the above-identified patent application, AptSoft Corporation hereby revokes all Powers of Attorney previously given in connection with the above-identified patent application, and hereby appoints, with full power of substitution and revocation, the below listed attorneys and agents to prosecute the patent application and to transact all business in the United States Patent and Trademark Office connected therewith:

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Respectfully submitted,

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9/25/02

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